



COVID-19 Business Risk Assessment

Our installation partner, SMS Plc, has undertaken a risk assessment to ensure that all smart meter installations meet the correct safety standards, in accordance with government regulations. See our control measures below.

Hazard/Risk	Control Measures
Covid-19 transmission during undertaking of Field activities (inc. Metering works)	<ul style="list-style-type: none">2.1 Communication & Consultation with all field functions & employees, through surveys & regular updates.2.2 Reviewed and updated all field operational Risk Assessments & Method Statements, including Travelling to site & On-site control measures.2.3 Enhanced PPE requirements & Hygiene practices.2.4 Increased our PPE stock holding and secured long term supply chain.2.5 Enhanced pre-works communication with consumer, to brief on our control measures, such as social distancing.2.6 Enhanced Training to be delivered to all field personnel involved in any works, management and or assurance, on new measures and confirmation of understanding.2.7 Changed our audit policy and procedures based on social distance guidance.2.8 Review measures periodically and implement changes as required.