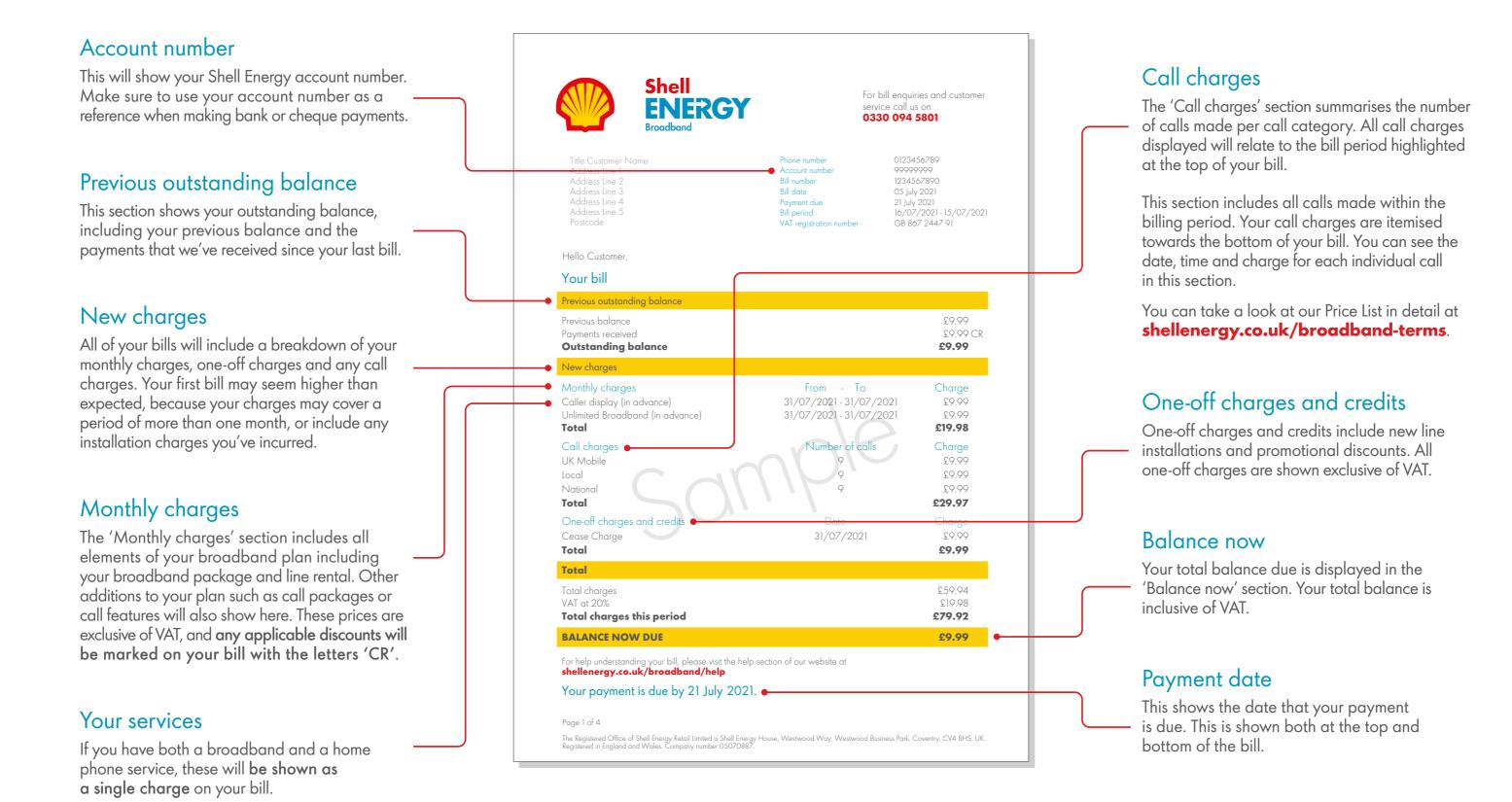
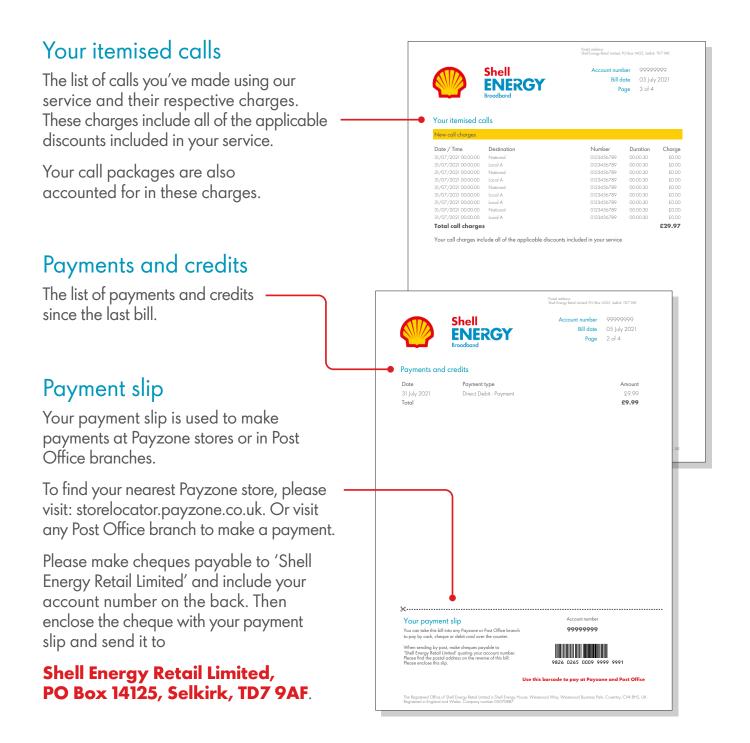
## Welcome to your bill

Below you'll find your balance, charges, discounts and payment date.



## Inside your bill

Here you'll find your itemised calls and payment slip.



## **Direct Debit instruction**

You can contact our customer service team to set up a Direct Debit, or use the Direct Debit instruction on your bill. Please send this to

Shell Energy Retail Limited, PO Box 14125, Selkirk, TD7 9AF.

